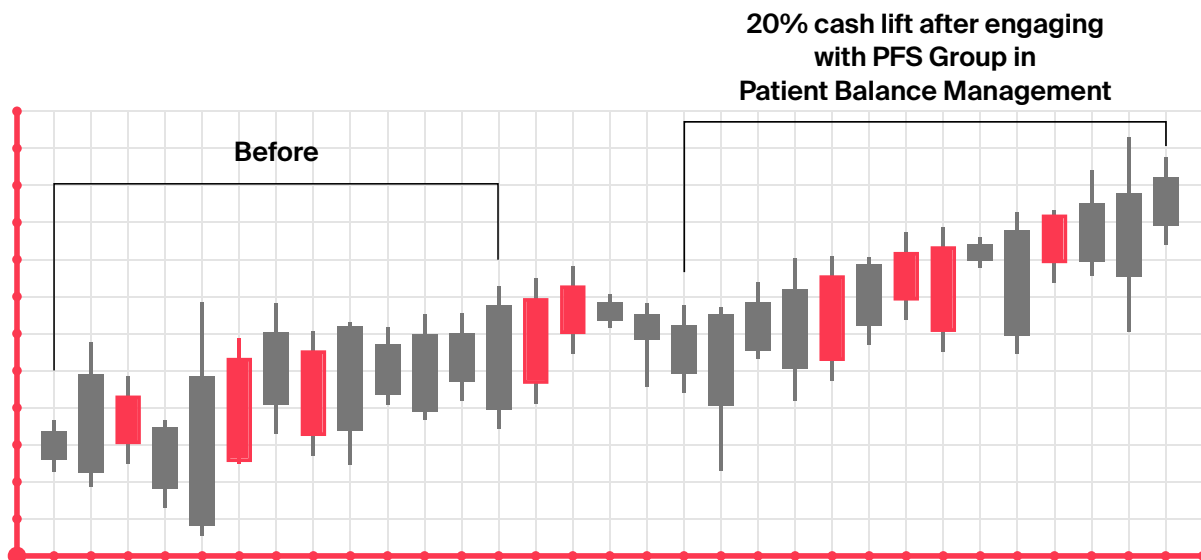


Patient Balance Management.



Our approach to Patient Financial Responsibility provides:

- A positive and seamless experience for the patient
- An inbound customer service team dedicated to a specific client
- A well-defined engagement structure, seamless implementation and technology integration
- Patient-friendly statements and proactive follow-up calls utilizing AI, SMS, Email, and dialer technology
- Increasing revenue and reducing costs under your brand and mission



“ We just felt the self-pay collection rate should be higher and it turns out it could be. Within six months, we experienced significant improvements.”

– VP Revenue Cycle
Northeast Health System

Experienced Team, Results Oriented

- With over 500 staff members, we have the resources and scalability necessary to dedicate experienced account specialists.
- The most advanced technological infrastructure to automate and maximize account workflow.
- Over 100 successful partnerships with healthcare clients in 29 states across the country since 2005.
- Proven track record of assisting high performing health systems to achieve their goals.



The PFS Group Difference

We believe that experience counts, especially when it comes to new technologies. We apply rigorous, data-driven testing and hard-won industry wisdom to everything we do: whether that is adopting new technologies or adapting our processes to a changing landscape. With PFS Group, we assure high-quality service and ensure your patients a frictionless financial experience.



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