



Insurance Management.

Our approach to third-party account resolution provides:

- Reducing the number of days in accounts receivable
- A well-defined engagement structure and implementation
- Dedicated and qualified insurance professionals assigned to ensure quick and successful resolution with the highest levels of customer service
- Increase your internal capacity and enable your staff to focus on more integral tasks
- Reduce time consuming bottlenecks by freeing up internal workflow queues
- PFS Group will tailor our services around your organizational structure and lines of communication - we are an extension of your team
- Increase in cash, cash flow acceleration, lowering adjustments, and decreasing denials via KPI tracking
- Legacy AR rundown



Increase cash flow:

A systematic approach to manage every claim.



Specialized team:

Government payer-specialized team, including Medi-Cal, Medicaid, and Medicare.



Reduce days in A/R:

Intelligence-driven workflows that produce results.



Ensure flexibility:

Payers change their communication requirements and our team is flexible to meet those demands.

“ PFS Group developed a data scrubber capable of using 835 data to expedite processing. Their collections on insurance balances under \$2,500 tripled previous results. At the same time, they assisted us with mass identification and processing of adjustments. ”

Experienced Team, Results Oriented

- With over 500 staff members, we have the resources and scalability necessary to dedicate experienced account specialists.
- The most advanced technological infrastructure to automate and maximize account workflow.
- Insurance early-out styled programs that manage more than \$3 billion of current A/R.
- Proven track record of assisting high performing health systems to achieve their goals.



Company Overview

PFS Group provides fully diversified, end-to-end business process outsourcing (BPO) solutions for leading healthcare providers throughout the United States.

Led by an executive team with more than 100 years of experience, PFS Group has built more than 100 successful partnerships with healthcare clients in 29 states across the country since 2005.

The PFS Group Difference

We believe that experience counts, especially when it comes to new technologies. We apply rigorous, data-driven testing and hard-won industry wisdom to everything we do.



PFS Group Headquarters

2600 N. Loop West, Suite 150
Houston, TX 77092

Tom Woods

tom@pfsgroup.org
(303) 868-1716

Nick Donnelly

ntdonnelly@pfsgroup.org
(630) 247-2311