



PATIENT BALANCE MANAGEMENT | CUSTOMER SERVICE
 INSURANCE MANAGEMENT
 CONVERSION SUPPORT | A/R LIQUIDATION
 PATIENTREV® ONLINE PAYMENT PLATFORM

INSURANCE MANAGEMENT

Our approach to third-party account resolution provides

Reducing the number of days in accounts receivable

A well-defined engagement structure and implementation

Dedicated and qualified insurance professionals assigned to ensure quick and successful resolution with the highest levels of customer service

Increasing cash flow, lowering adjustments, and decreasing denials

Experienced team, results oriented

With over 725 staff members, we have the resources and scalability necessary to dedicate experienced account specialists.

The most advanced technological infrastructure to automate and maximize account workflow.

Insurance early-out styled programs that manage more than \$3 billion of current A/R.

Proven track record of assisting high performing health systems to achieve their goals.

Company Overview

PFS Group provides fully diversified, end-to-end business process outsourcing (BPO) solutions for leading healthcare providers throughout the United States.

Led by an executive team with more than 200 years of experience, PFS Group has built more than 100 successful partnerships with healthcare clients in 29 states across the country since 2005.

Sample Implementation Timeline



"PFS Group developed a data scrubber capable of using 835 data to expedite processing. Their collections on insurance balances under \$2,500 tripled previous results. At the same time, they assisted us with mass identification and processing of adjustments.."

– EVP Revenue Cycle
Western Health System



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