



PATIENT BALANCE MANAGEMENT | CUSTOMER SERVICE
 INSURANCE MANAGEMENT
 CONVERSION SUPPORT | A/R LIQUIDATION
 PATIENTREV® ONLINE PAYMENT PLATFORM

CONVERSION SUPPORT | A/R LIQUIDATION

Our approach provides

A sense of urgency necessary for success

A well-defined engagement structure and implementation

Dedicated and qualified professionals assigned to ensure quick and successful liquidation with the highest levels of customer service

Expected liquidation of your legacy A/R in 12-15 months or less

Effective Quality Assurance program with continuous monitoring

Experienced team, results oriented

With over 725 staff members, we have the resources and scalability necessary to dedicate experienced account specialists.

The most advanced technological infrastructure to automate and maximize account workflow.

Insurance early-out styled programs that manage more than \$3 billion of current A/R.

Proven track record of assisting high performing health systems to achieve their goals.

Company Overview

PFS Group provides fully diversified, end-to-end business process outsourcing (BPO) solutions for leading healthcare providers throughout the United States.

Led by an executive team with more than 200 years of experience, PFS Group has built more than 100 successful partnerships with healthcare clients in 29 states across the country since 2005.

Sample Implementation Timeline



"PFS Group was assigned legacy AR with recovery goals, given data and work paths. Their success is well beyond our expectations. We have enjoyed the partnership, skill and drive that PFS Group has brought."

– VP Revenue Cycle, Houston Methodist
 #1 Best Regional Hospitals (Texas), U.S. News



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